

SREE SANKARA VIDYAPEETOM COLLEGE, VALAYANCHIRANGARA

Report on Workshop on "Opportunities of Language in Tourism Industry"

Name of the Event	Workshop on Tourisathile Bhashasadhyathakal Workshop on (Opportunities of language in the Tourism Industry)
Nature of the Event	Workshop
Objectives	The workshop aims to highlight the various language-related aspects and opportunities that arise in the tourism industry, emphasizing the importance of multilingualism and cultural sensitivity in catering to an international clientele
Resource person	Dr. Sumesh A S, Associate Professor, Department of Hindi, MES College, Nedumkandam
Date and Time	13/03/2023
Beneficiaries	72 Students
Venue or Platform	PNN Hall
Feedback link	Nil
Organising department/ Cell	Tourism Club
Coordinator	Ms. Sreelekshmi A R
Associating Agency	Nil
Fund details if any	PTA
Outcome/ Benefit of the programme	Participants gained a heightened awareness of the significant role language skills play in the tourism sector.



Detailed Report of the Programme

This report provides a comprehensive overview of the workshop titled "Opportunities of Language in the Tourism Industry" held on March 13, 2023, at PNN Hall. Organized by the Tourism Club with Ms. Sreelekshmi A R as the coordinator, this event focused on the indispensable role of multilingualism and cultural sensitivity in the tourism industry. Dr. Sumesh A S, Associate Professor at MES College, Nedumkandam, led the workshop, which was attended by 72 students.

The primary objective of the workshop was to:

- Discuss the role of multilingualism and cultural sensitivity in catering to an international clientele.
- Explore various language-related career opportunities in the tourism sector.

The workshop was attended by 72 students, providing them with insights into the intersection of language and tourism. Sumesh's session underscored the pivotal role of language in enhancing tourist experiences. Key points included:

- The necessity of effective communication in tourism.
- The impact of cultural understanding and appreciation in service quality.
- The diverse range of career opportunities available for language experts in tourism.

Participants engaged in discussions and activities focusing on:

- The practical application of language skills in tourism.
- Real-world case studies demonstrating the value of multilingualism in various tourism scenarios

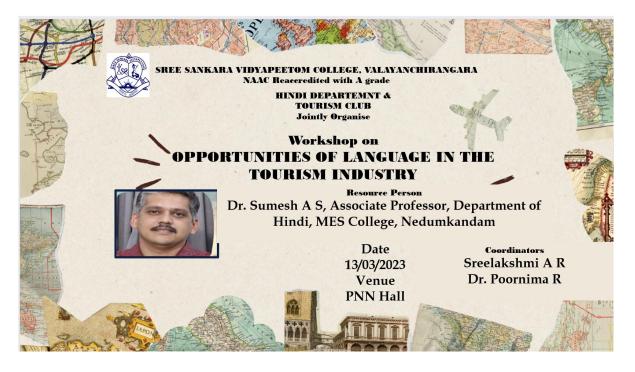
Participants gained a deeper understanding of how language acts as a vital tool in the tourism industry, bridging cultural gaps and enhancing service quality. The workshop illuminated various career paths within the tourism sector that value language proficiency. The discussions highlighted the importance of being multilingual in the increasingly globalized tourism industry.

Conclusion

The workshop successfully achieved its objective of bringing to light the significant role of language in the tourism industry. It emphasized the necessity for language proficiency and cultural awareness in providing superior service to a global clientele. The profits and skills

shared during the event are expected to positively influence the future careers of the participating students in the realm of tourism.

Brochure



Profile of the Resource Person



DR. A.S. SUMESH

ASSISTANT PROFESSOR & HEAD DEPARTMET OF HINDI M.E.S. COLLEGE NEDUMKANDAM CHEMBALAM P.O IDUKKI, KERALA, PIN-685553. drassumesh@gmail.com

AREEKUZHIYIL (H) PULIYANNOOR P.O. PALA, KOTTAYAM (DIST) KERALA, PIN-686 573. 04822-205426, 9744168522(M)

Educational Qualifications

Sl No.	Degree	University	Year
1	M.A (Hindi)	Mahatma Gandhi University, Kottayam, Kerala	2001-2002
2	M.Phil (Hindi)	S.S.U.S Kalady	2004-2005
3	PhD (Hindi)	Mahatma Gandhi University, Kottayam, Kerala	2008

<u>Award</u> Hindi Sevi Samman from Hindi Sahitya Sammelan, Patna, Bihar 2016.

Membership

Member, Under Graduate Hindi Board of Studies, Mahatma Gandhi University, Kottayam, Kerala.

Research Guideship

- 1. Research Supervising Teacher Mahatma Gandhi University (Research Centre: Maharaja's College Ernakulam)
- 2. Research Supervising Teacher ,JJT University (Private) Rajasthan

Experience

- Worked in Canara Bank, Circle Office, Mangalore as Official Language Officer from 12-05-2008 to 24-03-2009.
- Resource Person, Prasar Bharati, Aakashavani Devikulam Station, Idukki. Kerala.
- Resource Person, Kerala State Higher Secondary Cluster, Kattappana, Idukki, Kerala.
- · Key Resource Person, Online Question Bank Preparation, Mahatma Gandhi University, Kottayam, Kerala.
- Member, Resource Pool, State Institute of Educational Management and Training, Govt. of Kerala.



Research Projects

- Major Research Project (Completed) with the Financial Assistance of University Grants Commission, New Delhi. (2010-2012)
 Topic:- Role of Literature in Environmental Protection with Special Reference to Kerala Experience.
- Minor Research Project (Completed) with the Financial Assistance of University
 Grants Commission, SWRO, Bengaluru. (2014-2016)
 Topic:- Poems of Gorak Pandey in the Neo-Liberal Social Context. A
 Study.

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Books Published

Sl No.	Name of the Book	Nature of the duty	Publisher	ISBN	Published Year	
1	Sarhad se (Athirthi) Malayalam	Co- Translator	Pranatha books Kochi	81-88810-65-7	2007	
2	Samkaleen Sahitya aur Media sanskrithi	Editor	Publication wing MES College Ndkm	978-93- 921470-00-1	2011	
3	Bhoomandaleekaran aur Hindi Kavita	Associate Editor	Aman Prakashan Kanpur	978-93-82432- 15-9	2013	
4	Samkaleen Hindi Sahitya Meim Vistapan ki Samasya ki Abhivyakthi	Editor	Jawahar Pustakalaya Mathura	978-81-8111- 290-3	2014	
5	Samkaleen Hindi Sahitya meim Paryavaran Vimarsh	Editor	Aman Prakashan Kanpur	978-93-85389- 76-4	2016	
6	Sahitya ki Samkaleen Chunotiyan	Editor	Adwaith Prakashan NewDelhi	978-93-82554- 84-4	2017	
7	Katha Sansar (Text Book)	Editor	Vani Prakashan New Delhi	978-93-87409- 54-5	2017	
8	Sahitya Vivechan (Text Book)	Editor	Rajpal Prakashan, NewDelhi	978-93-5064	2017	
9	Gadhya Saurabh (Text Book)	Editor	Rajkamal, Prakashan NewDelhi	978-93-87462- 05-2	2017	
10	Prathinidhi Lambi Kavitayen (Text Book)	Editor	Vani Prakashan New Delhi	978-93-5229- 745-0	2017	
11	Sahitya Darpan (Text Book)	Editor	Rajpal Prakashan, NewDelhi	978-93-50643- 87-7	2017	
12	Akshar Parv (Text Book)	Editor	Rajpal Prakashan, NewDelhi	978-93-50643- 88-4	2017	
13	Indradhanush (Text Book)	Editor	Aman Prakashan Kanpur	978-93-85476- 22-8	2017	
14	Sahitya Sagar (Text Book)	Editor	Rajkamal, Prakashan NewDelhi		2017	
15	Sanchar media evam	Editor	Lokbharathi	u.E	2017	



	vyavasayik patra lekhan(Text Book)		Prakashan, Hahabad		
16	Sanchar media vyavasayik patra lekhan thada anuvad(Text Book)	Editor	Lokbharathi Prakashan, Hahabad	-	2017
17	Kavya Kusum (Text Book)	Editor	Aman Prakashan Kanpur	978-93-86604- 83-5	2018
18	Paanch Lambi Kavitayem (Text Book)	Editor	Vani Prakashan, New Delhi	978-93-88434- 94-2	2018

Articles Published in Journals

SI No	Journal Name	Title of the paper	ISSN	month & Year
1	Research Journey	Padh ek Kavyatmak abhivyakthi hai	2348-7143	February 2019
2	Kerala Private College Teacher	Pinnott Nadakkunna Bodhyangal (Malayalam)	2454-4795	December 2018
3	Jan Vikalp	Paryavaran Ek Sanskrutik Sankat Hai	2231-6191	September 2018
4	Kerala Private College Teacher	Njangal Ningalude bodhyangalil Idapedum (Malayalam)	2454-4795	September 2017
5	Kerala Private College Teacher	Biriyaniyil modasthitharayavarod (Malayalam)	2454-4795	February 2017
6	Research Scholar	Aadmi ki Haiziyath keliye ladayi- gorakh pandey ki kavitavom ke sandarbh meim ek avalokan	2249-6696	June 2016
7	Bharath Patrika	Abhivyakthi ki prithibadhatha – Gorak Pandey ki Kavithavom meim	2277-5471	June 2016
8	Sahitya Amruth	Sansrithik Sankat ke dowr meim Samkaleen Hindi Sahitya	2455-1171	September 2015
9	Kerala Private College Teacher	erala Swapnam Ellayppozhum Oru ivate samasya koodiyanu (Malayalam) illege		September 2015
10	Bharath Patrika	Samakala Kavithayile Chila Nervazhikal (Malayalam)	2277-5471	July 2015
11	Meridian	Bharatheeya Siksha Padthathi evam samajik nav nirman	2278-750x	December 2014
12	Misbah	Ravanan, Prathinayakanile Nayakan (Malayalam)	0976-2523	October 2014.
13	Research Scholar	Sanskruthi Alochanan Aur Samkallen Hindi Sahitya Sandharbh	2249-6696	March 2014
14	Research Lines	Ivide Kavithakal Tharattupadunnilla, (Malayalam)	0975-8941	June 2009



15	Panchasheel Shodh Sameeksha	Ramdarash Misra ka kavya sansar- Ek anusheelan	0975-2587	March 2009
16	Bhasha gnBharathi Samvad	Off & On ka Hindi anuvad yada kada		September 2007

Articles published in other books

SI No	Name of the Book	Title of the paper	Publisher	ISBN	Year
1	Hindi Katha Sahitya meim Nari (Ed-Dr.M.Ranjith)	Prayogvadi/Pragathivadi sahitya meim nari	Jawahar Pustakalaya Mathura	978-81- 8111-272- 9	2014
2	Hindi Sahitya Samay se sakshatkar (EdDr.Pramod Kovprath)	Paryavaran, Sanskrithi aur Sahitya	Aman Prakashan Kanpur	978-93- 83682-55- 3	2015
3	Hindi Aalochna ka varthaman (Ed. Dr. K. Sreelatha Vishnu)	Sanskruthik Aalochna aur samkaleen Hindi Sahitya Sandarbh	Aman Prakashan Kanpur	978-93- 85389-40- 5	2015
4	Hindi Sahitya Aur Mam (Ed. Dr. Shibi C.)	Gulab jaisi ek mam	Maya Prakashan Kanpur	978-81- 934201-3- 3	2017
5	Kadhayamama (Ed. Maina Umaiban)	Biriyaniyil modasthitharayavarod (Malayalam)	Shikha Grandhavedi	978-81- 927965-7- 4	2017
6	Bharatheeya Sahitya meim Civil Sainik Sambandh (Ed-Dr.M.Ranjith)	Kyom ki sarhad har vakth ek samasya hai	Maya Prakashan Kanpur	978-81- 934201- 0	4/10
7	Hindi Kavita kal aur Aaj (Ed-Dr.Ambily V.S)	Samkaleen Kavita Pad Vimarsh	Roly Prakashan Kanpur	978-93- 84478-58- 2	2018
8	Hindi Natak evam Rangmanch (Ed-Dr.Reenakumari V.L)	Ekanki-Sahitya aur Rangmanch ke sandarbh meim kuch vichar	Vidya Prakashan Kanpur	978-93- 86248-80- 0	2019

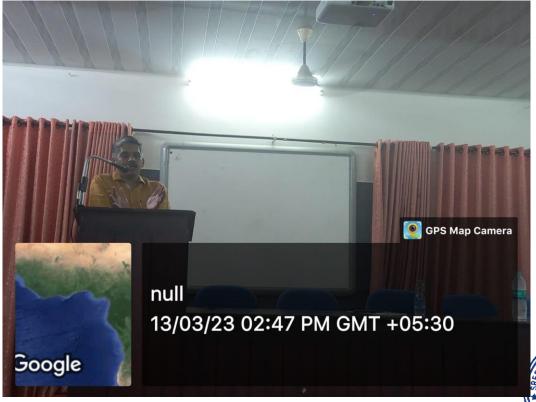
Seminar organized

SI No	Seminar Topic	National/ Regional	Date	Funding Agency
1	Impact of Media Culture on Hindi Literature	National	26-28 September 2010	UGC
2	Expression of the Problem of Diaspora in contemporary Hindi Literature	National	27-29 September 2011	UGC



Photos





Date: 13/03/2023 Time: 1.30-3.30 pm

List of participants

Resource person

SI. No.	Name	Department	Year of study	Signature
1.	Alcena Joshy	BA Hindi	2023	M.
2.	Josna K.J	Л	2023	Fyran
3.	Afeefa Ansara))	2023	Aleefed.
4.	Anagha Vinod	11	2023	And I
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11.	Anakha Sadasiva	יו מ	2023	Thekha
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13	Albina A.B	· n	2023	Allisas
14	Sahadiyya. Siddiqu	E B·A·English	2023	Marya
15	Ahalya K.S	BA English	2023	Thalye
16.	Jedya- k-Aligs	BN English	2023	South
17	Parwally M.V	BA Economics	2013	Parathy.
18	Alvina . p. Saju	n	andyou.	Alving.
19	Riga Thomas	"	17	Riya.
20	Aditalya P	11	n	Athins.



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List of participants

Resource person

Sl. No.	Name	Department	Year of study	Signature
41	Akhila Baiju	Bsc. Maths	2	Helman
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55	Marikandan Shaji	,,	2nd Year	MAT
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List of participants

Resource person

SI. No.	Name	Department	Year of study	Signature
61.)	Asurio Vidbyadhoran	B.A. Hineli	III rd yr	Assis
62.)	Neesaj Sudhakaran	B.A. Hindi	गार्ग भ	Office
63)	Afresa bashes	B.A. Wholi	III'd yr	Reen.
64.)	Sahal N.P	B.A. Hindi	111 24 yr	Shulle
67)	Aparnel Surendran	B.A Hindi	Ind yr	Azwi.
68)	Swaliha Sumeer	BA · Hinds	and ys	Atto De
69)	Crayatheri Beneo	BA Heisdi	gnel yr.	(D)
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Feedback

The feedback received from the 72 students who attended the "Opportunities of Language in Tourism Industry" seminar demonstrates the positive impact of the event on their understanding of the subject matter. The majority of students found the content relevant and engaging, and the seminar helped them recognize the vital role language plays in shaping tourist experiences. The feedback will be valuable for refining future seminars and ensuring that they continue to meet the needs and expectations of the participants.

Feedback

